

STUDENT WEBCT HELP

University of Utah– TAC Center

LOGIN TO WEBCT

WEBCT URL = webct.utah.edu

WEBCT ID = UNID (ex. u0xxxxxx)

WEBCT PASSWORD = CIS password

TURNING IN ASSIGNMENTS

There are several ways of turning in assignments through WebCT. Your instructor may want you to post an assignment using the assignment tool, as an e-mail attachment, or as a discussion board post or attachment.

For Assignment Submission Help visit:

Go to: <http://www.tacc.utah.edu> and click on Student Support.

DISCUSSIONS AND QUIZZES

Turn Off Pop-up Blockers

If you cannot view the discussion and quiz windows and have difficulty opening links, check to see if you have any pop-up software on your computer.

1. Some software will allow pop-ups from certain sites. If yours has this option, add the UofU WebCT URL to the list (webct.utah.edu).
2. Or check your web browser to make sure the pop-up protector is turned off.

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BROWSER PROBLEMS

If your browser is having problems displaying WebCT you may have an adware or browser tune-up problem.

1. Remove all adware from your computer by downloading free adware software at www.download.com and searching for AdAware. Examples of this would be Google bars, Yahoo bars, etc.
2. To Tune-up your browser, go to the webct.utah.edu and click on the Browser Tune-up Link. Follow the directions there. Currently Internet Explorer 7 does not work well with WebCT. We recommend sticking with version 6 or download Mozilla Firefox.

WHO DO I CALL FOR HELP?

INSTRUCTOR:

- Any content related questions
- Quiz is not released
- Grades are not available
- Link doesn't work
- You can't take a test
- Cannot locate calendar
- Do not see course in list
- Course Reserves
- etc.

CAMPUS HELP DESK 581-4000

- Username/password are not working
- Difficulty logging in
- If you have People Soft roles and need another password for WebCT.
- Browser Problems
- Installing and setting up browsers
- General computer problems not related with WebCT.